

## Doctors on Riccarton

The performance summary page shows the questions in a compact format. It displays the % of patients who had a positive or ideal experience. We suggest using the snapshot to identify where:

- your organisation is doing well;
- there is room for improvement; and,
- your performance differs from the National average.

To help you identify the areas where your organisation is doing well, we have added a drop-down menu where you can order the snapshot based on the % positive for your level. You can use this to review where your organisation's strengths are (at the top of the list) and where there is room for improvement (at the bottom of the list). You can also order the list based on a comparison to the National results to see where your level of performance is different from the National results.

*Annual results have been introduced to allow users from smaller organisations to analyse their survey results without loosening the data suppression rules that protect respondents' privacy. Annual results group together survey responses from four consecutive quarters to create larger sample sizes to report. Users with consistent access to quarterly results should continue to use them over annual results.*

### Overall results [ordered by default order](#) ▾

Significant difference compared to Doctors on Riccarton ⚠ Low sample size N/A = n<5

**Question** [Click on a question to see more detail](#)

|   |                 | Overall | C.I.          | n      |  |
|---|-----------------|---------|---------------|--------|--|
| 20_1. The health care professional definitely listened to the patient.  | Feb 23 - Nov 23 | 93.6%   | (89.0%-98.2%) | 110    |  |
|   | Feb 22 - Nov 22 | 94.5%   | (90.6%-98.4%) | 128    |  |
|   | New Zealand     | 93.6%   | (93.5%-93.7%) | 108807 |  |
|   | Māori           | 100.0%  | -             | 13 ⚠   |  |
| 20_2. The health care professional definitely informed the patient as much as they wanted about their health condition, treatment, or care. | Feb 23 - Nov 23 | 87.3%   | (81.1%-93.5%) | 110    |  |
|   | Feb 22 - Nov 22 | 88.9%   | (83.4%-94.4%) | 126    |  |
|   | New Zealand     | 88.6%   | (88.4%-88.8%) | 110623 |  |
|   | Māori           | 100.0%  | -             | 13 ⚠   |  |
| 20_3. The health care professional definitely explained things in a way the patient could understand.                                       | Feb 23 - Nov 23 | 92.7%   | (87.8%-97.6%) | 110    |  |
|   | Feb 22 - Nov 22 | 90.4%   | (85.2%-95.6%) | 125    |  |
|   | New Zealand     | 93.5%   | (93.4%-93.6%) | 110559 |  |
|   | Māori           | 100.0%  | -             | 13 ⚠   |  |
| 20_5. The health care professional definitely treated the patient with respect and kindness.  | Feb 23 - Nov 23 | 96.3%   | (92.8%-99.8%) | 109    |  |
|   | Feb 22 - Nov 22 | 92.1%   | (87.4%-96.8%) | 126    |  |
|   | New Zealand     | 96.4%   | (96.3%-96.5%) | 109375 |  |
|   | Māori           | 100.0%  | -             | 13 ⚠   |  |
| 20_6. The health care professional definitely spent enough time with the patient.   | Feb 23 - Nov 23 | 84.5%   | (77.7%-91.3%) | 110    |  |
|   | Feb 22 - Nov 22 | 85.8%   | (79.7%-91.9%) | 127    |  |
|   | New Zealand     | 89.5%   | (89.3%-89.7%) | 110342 |  |
|   | Māori           | 92.3%   | (77.8%-100%)  | 13 ⚠   |  |
| 21. The patient was definitely confident that the health care professional knew enough about their medical history.                         | Feb 23 - Nov 23 | 83.6%   | (76.7%-90.5%) | 110    |  |

| Question  | Click on a question to see more detail | Overall         | C.I.   | n             |        |  |
|---|--|-----------------|--------|---------------|--------|--|
|   |  | Feb 22 - Nov 22 | 83.8%  | (77.5%-90.1%) | 130    |  |
|   |  | New Zealand     | 80.5%  | (80.3%-80.7%) | 112554 |  |
|   |  | Māori           | 92.3%  | (77.8%-100%)  | 13     |  |
| 22. The patient definitely had trust and confidence in the health care professional.  |  | Feb 23 - Nov 23 | 86.6%  | (80.3%-92.9%) | 112    |  |
|   |  | Feb 22 - Nov 22 | 86.3%  | (80.4%-92.2%) | 131    |  |
|   |  | New Zealand     | 88.1%  | (87.9%-88.3%) | 112346 |  |
|   |  | Māori           | 92.3%  | (77.8%-100%)  | 13     |  |
| 24. The health care professional definitely involved the patient as much as they wanted to be in making decisions about their treatment and care.                         |  | Feb 23 - Nov 23 | 89.8%  | (84.1%-95.5%) | 108    |  |
|   |  | Feb 22 - Nov 22 | 82.6%  | (75.9%-89.3%) | 121    |  |
|   |  | New Zealand     | 88.9%  | (88.7%-89.1%) | 110883 |  |
|   |  | Māori           | 100.0% | -             | 13     |  |
| 20b. The patient's name was always pronounced properly by health care professional.   |  | Feb 23 - Nov 23 | 94.6%  | (90.4%-98.8%) | 112    |  |
|   |  | Feb 22 - Nov 22 | 93.9%  | (89.8%-98.0%) | 131    |  |
|   |  | New Zealand     | 95.2%  | (95.1%-95.3%) | 112481 |  |
|   |  | Māori           | 100.0% | -             | 13     |  |
| 20c. The health care professional always asked if uncertain how to say patient's name   |  | Feb 23 - Nov 23 | 77.5%  | (69.7%-85.3%) | 111    |  |
|   |  | Feb 22 - Nov 22 | 70.9%  | (63.0%-78.8%) | 127    |  |
|   |  | New Zealand     | 77.5%  | (77.3%-77.7%) | 110312 |  |
|   |  | Māori           | 76.9%  | (54.0%-99.8%) | 13     |  |
| 24c. The patient definitely felt comfortable asking any questions they had.   |  | Feb 23 - Nov 23 | 93.6%  | (89.0%-98.2%) | 109    |  |
|   |  | Feb 22 - Nov 22 | 95.2%  | (91.5%-98.9%) | 126    |  |
|   |  | New Zealand     | 92.4%  | (92.2%-92.6%) | 111721 |  |
|   |  | Māori           | 92.3%  | (77.8%-100%)  | 13     |  |
| 23. During the consultation, the patient definitely felt that the health care professional recognised and/or understood any mental health needs that they might have had. |  | Feb 23 - Nov 23 | 77.4%  | (62.7%-92.1%) | 31     |  |
|   |  | Feb 22 - Nov 22 | 58.2%  | (45.2%-71.2%) | 55     |  |
|   |  | New Zealand     | 71.7%  | (71.2%-72.2%) | 29836  |  |
|   |  | Māori           | N/A    | -             | 4      |  |
| 19. The interpreter definitely helped the patient clearly communicate with their health care professional.  |  | Feb 23 - Nov 23 | 85.7%  | (59.8%-100%)  | 7      |  |
|   |  | Feb 22 - Nov 22 | 100.0% | -             | 6      |  |
|   |  | New Zealand     | 84.0%  | (80.2%-87.8%) | 351    |  |
|   |  | Māori           | N/A    | -             | 0      |  |
| 17. The reception and/or admin staff definitely treated the patient with respect.   |  | Feb 23 - Nov 23 | 83.2%  | (76.1%-90.3%) | 107    |  |
|   |  | Feb 22 - Nov 22 | 85.6%  | (79.4%-91.8%) | 125    |  |
|   |  | New Zealand     | 92.2%  | (92.0%-92.4%) | 108808 |  |
|   |  | Māori           | 91.7%  | (76.1%-100%)  | 12     |  |
| 25_1. The patient definitely felt their cultural needs were met.  |  | Feb 23 - Nov 23 | 83.8%  | (75.0%-92.6%) | 68     |  |
|   |  | Feb 22 - Nov 22 | 84.7%  | (77.0%-92.4%) | 85     |  |
|   |  | New Zealand     | 92.4%  | (92.2%-92.6%) | 54378  |  |
|   |  | Māori           | 88.9%  | (68.4%-100%)  | 9      |  |
| 25_2. The patient definitely felt their spiritual needs were met.   |  | Feb 23 - Nov 23 | 81.4%  | (71.5%-91.3%) | 59     |  |
|   |  | Feb 22 - Nov 22 | 82.1%  | (72.9%-91.3%) | 67     |  |
|   |  | New Zealand     | 85.7%  | (85.4%-86.0%) | 40856  |  |
|   |  | Māori           | 88.9%  | (68.4%-100%)  | 9      |  |

| Question  | Click on a question to see more detail | Overall | C.I.          | n      |  |
|---|--|---------|---------------|--------|--|
| 25_3. The patient definitely felt their individual needs were met.  | Feb 23 - Nov 23                        | 85.0%   | (78.0%-92.0%) | 100    |  |
|   | Feb 22 - Nov 22                        | 84.5%   | (77.9%-91.1%) | 116    |  |
|   | New Zealand                            | 88.2%   | (88.0%-88.4%) | 101101 |  |
|   | Māori                                  | 91.7%   | (76.1%-100%)  | 12     |  |
| 82. The patient definitely felt their accessibility needs were met  | Feb 23 - Nov 23                        | 85.7%   | (67.4%-100%)  | 14     |  |
|   | Feb 22 - Nov 22                        | N/A     | -             | 0      |  |
|   | New Zealand                            | 85.0%   | (84.5%-85.5%) | 23223  |  |
|   | Māori                                  | N/A     | -             | 4      |  |
| 27D. The patient did NOT identify perceived unfair treatment  | Feb 23 - Nov 23                        | 95.9%   | (92.0%-99.8%) | 98     |  |
|   | Feb 22 - Nov 22                        | 96.1%   | (92.4%-99.8%) | 103    |  |
|   | New Zealand                            | 96.5%   | (96.4%-96.6%) | 100529 |  |
|   | Māori                                  | 100.0%  | -             | 12     |  |
| 7. There is one health care professional the patient usually sees.  | Feb 23 - Nov 23                        | 77.1%   | (67.3%-86.9%) | 70     |  |
|   | Feb 22 - Nov 22                        | 82.1%   | (75.6%-88.6%) | 134    |  |
|   | New Zealand                            | 74.6%   | (74.3%-74.9%) | 62603  |  |
|   | Māori                                  | 100.0%  | -             | 7      |  |
| 8. The patient got to see their usual health care professional.   | Feb 23 - Nov 23                        | 88.9%   | (80.5%-97.3%) | 54     |  |
|   | Feb 22 - Nov 22                        | 87.3%   | (81.1%-93.5%) | 110    |  |
|   | New Zealand                            | 83.9%   | (83.6%-84.2%) | 46555  |  |
|   | Māori                                  | 100.0%  | -             | 7      |  |
| 33b. The patient was definitely able to have family / whānau involvement in discussions about treatment and care.                   | Feb 23 - Nov 23                        | 87.5%   | (80.9%-94.1%) | 96     |  |
|   | Feb 22 - Nov 22                        | 92.0%   | (87.2%-96.8%) | 125    |  |
|   | New Zealand                            | 93.1%   | (92.9%-93.3%) | 86562  |  |
|   | Māori                                  | 80.0%   | (55.2%-100%)  | 10     |  |
| 37. The patient has NOT been given conflicting information by different doctors or health care professionals in the last 12 months. | Feb 23 - Nov 23                        | 82.0%   | (71.4%-92.6%) | 50     |  |
|   | Feb 22 - Nov 22                        | 86.6%   | (79.8%-93.4%) | 97     |  |
|   | New Zealand                            | 84.2%   | (83.9%-84.5%) | 46765  |  |
|   | Māori                                  | 85.7%   | (59.8%-100%)  | 7      |  |
| 35. In the last 12 months, there was never a time when the patient wanted health care from a GP or nurse, but couldn't get it.      | Feb 23 - Nov 23                        | 82.4%   | (75.9%-88.9%) | 131    |  |
|   | Feb 22 - Nov 22                        | 87.2%   | (81.8%-92.6%) | 149    |  |
|   | New Zealand                            | 77.5%   | (77.3%-77.7%) | 122625 |  |
|   | Māori                                  | 66.7%   | (42.8%-90.6%) | 15     |  |
| 10. The patient was able to get an appointment on the same day or the next working day.   | Feb 23 - Nov 23                        | 47.4%   | (38.2%-56.6%) | 114    |  |
|   | Feb 22 - Nov 22                        | 58.3%   | (49.9%-66.7%) | 132    |  |
|   | New Zealand                            | 29.6%   | (29.3%-29.9%) | 107632 |  |
|   | Māori                                  | 23.1%   | (0.2%-46.0%)  | 13     |  |
| 11. The patient did not mind the wait (availability of appointment).  | Feb 23 - Nov 23                        | 80.0%   | (71.7%-88.3%) | 90     |  |
|   | Feb 22 - Nov 22                        | 77.0%   | (68.8%-85.2%) | 100    |  |
|   | New Zealand                            | 73.8%   | (73.5%-74.1%) | 90785  |  |
|   | Māori                                  | 91.7%   | (76.1%-100%)  | 12     |  |
| 12. The patient waited 15 minutes or less for their pre-booked appointment to begin.  | Feb 23 - Nov 23                        | 64.0%   | (55.2%-72.8%) | 114    |  |
|   | Feb 22 - Nov 22                        | 65.9%   | (57.8%-74.0%) | 132    |  |
|   | New Zealand                            | 80.8%   | (80.6%-81.0%) | 107348 |  |

Question [Click on a question to see more detail](#)

|  |                 | Overall | C.I.          | n      |  |
|--|-----------------|---------|---------------|--------|--|
|  | Māori           | 76.9%   | (54.0%-99.8%) | 13     |  |
| 13. The patient did not mind the wait (pre-booked appointment to begin).   | Feb 23 - Nov 23 | 73.0%   | (64.7%-81.3%) | 111    |  |
|  | Feb 22 - Nov 22 | 73.8%   | (66.2%-81.4%) | 130    |  |
|  | New Zealand     | 86.6%   | (86.4%-86.8%) | 107071 |  |
|  | Māori           | 92.3%   | (77.8%-100%)  | 13     |  |
| 14. The patient waited less than an hour for walk in appointment.  | Feb 23 - Nov 23 | N/A     | -             | 0      |  |
|  | Feb 22 - Nov 22 | N/A     | -             | 1      |  |
|  | New Zealand     | 76.4%   | (75.3%-77.5%) | 5326   |  |
|  | Māori           | N/A     | -             | 0      |  |
| 15. The patient did not mind the wait (for the walk-in appointment).   | Feb 23 - Nov 23 | N/A     | -             | 0      |  |
|  | Feb 22 - Nov 22 | N/A     | -             | 1      |  |
|  | New Zealand     | 78.4%   | (77.3%-79.5%) | 5272   |  |
|  | Māori           | N/A     | -             | 0      |  |
| 16. The patient was accurately advised about the wait time for their consultation.   | Feb 23 - Nov 23 | 47.9%   | (36.3%-59.5%) | 71     |  |
|  | Feb 22 - Nov 22 | 39.1%   | (30.8%-47.4%) | 133    |  |
|  | New Zealand     | 36.0%   | (35.6%-36.4%) | 65064  |  |
|  | Māori           | 85.7%   | (59.8%-100%)  | 7      |  |
| 33. The patient always received an answer the same day when contacting their GP / nurse clinic about something important.  | Feb 23 - Nov 23 | 76.0%   | (66.3%-85.7%) | 75     |  |
|  | Feb 22 - Nov 22 | 75.3%   | (66.5%-84.1%) | 93     |  |
|  | New Zealand     | 72.9%   | (72.6%-73.2%) | 77672  |  |
|  | Māori           | 80.0%   | (55.2%-100%)  | 10     |  |
| 64_1. In the last 12 months, the patient has definitely received information about long-term condition they can understand about what they can do to improve their health. | Feb 23 - Nov 23 | 76.9%   | (67.5%-86.3%) | 78     |  |
|  | Feb 22 - Nov 22 | 66.3%   | (56.3%-76.3%) | 86     |  |
|  | New Zealand     | 70.5%   | (70.2%-70.8%) | 85780  |  |
|  | Māori           | 78.6%   | (57.1%-100%)  | 14     |  |
| 64_2. In the last 12 months, the patient has definitely talked with a health care professional about how their long-term condition care or treatment is going.             | Feb 23 - Nov 23 | 75.0%   | (65.3%-84.7%) | 76     |  |
|  | Feb 22 - Nov 22 | 67.1%   | (57.1%-77.1%) | 85     |  |
|  | New Zealand     | 71.8%   | (71.5%-72.1%) | 86106  |  |
|  | Māori           | 84.6%   | (65.0%-100%)  | 13     |  |
| 66_1. The patient has definitely been involved in decisions about what is in their shared treatment or care plan.  | Feb 23 - Nov 23 | 89.3%   | (77.8%-100%)  | 28     |  |
|  | Feb 22 - Nov 22 | 74.1%   | (57.6%-90.6%) | 27     |  |
|  | New Zealand     | 85.2%   | (84.8%-85.6%) | 31224  |  |
|  | Māori           | 100.0%  | -             | 6      |  |
| 66_2. The patient has definitely been able to use their shared treatment or care plan in their daily life.   | Feb 23 - Nov 23 | 83.3%   | (70.0%-96.6%) | 30     |  |
|  | Feb 22 - Nov 22 | 65.5%   | (48.2%-82.8%) | 29     |  |
|  | New Zealand     | 79.4%   | (78.9%-79.9%) | 30731  |  |
|  | Māori           | 66.7%   | (29.0%-100%)  | 6      |  |
| 66_3. The patient has definitely reviewed their shared treatment or care plan with a health care professional.   | Feb 23 - Nov 23 | 84.6%   | (70.7%-98.5%) | 26     |  |
|  | Feb 22 - Nov 22 | 66.7%   | (48.9%-84.5%) | 27     |  |
|  | New Zealand     | 75.4%   | (74.9%-75.9%) | 29442  |  |
|  | Māori           | 83.3%   | (53.5%-100%)  | 6      |  |
| 39. In the last 12 months, the patient was always involved as much as they wanted to be in decisions about the best medicine(s) for them.                                  | Feb 23 - Nov 23 | 85.6%   | (79.1%-92.1%) | 111    |  |
|  | Feb 22 - Nov 22 | 81.2%   | (73.6%-88.8%) | 101    |  |

| Question   | Click on a question to see more detail | Overall         | C.I.   | n             |        |  |
|--|--|-----------------|--------|---------------|--------|--|
|  |  | New Zealand     | 85.8%  | (85.6%-86.0%) | 105563 |  |
|  |  | Māori           | 78.6%  | (57.1%-100%)  | 14     |  |
| 40. In the last 12 months, the patient always followed the instructions when taking the medicine(s).   |  | Feb 23 - Nov 23 | 97.1%  | (93.1%-100%)  | 68     |  |
|  |  | Feb 22 - Nov 22 | 92.5%  | (87.5%-97.5%) | 106    |  |
|  |  | New Zealand     | 94.6%  | (94.4%-94.8%) | 57387  |  |
|  |  | Māori           | 88.9%  | (68.4%-100%)  | 9      |  |
| 42. In the last 12 months, there was never a time when cost stopped the patient from picking up a prescription.  |  | Feb 23 - Nov 23 | 89.3%  | (83.6%-95.0%) | 112    |  |
|  |  | Feb 22 - Nov 22 | 89.5%  | (83.6%-95.4%) | 105    |  |
|  |  | New Zealand     | 91.9%  | (91.7%-92.1%) | 108180 |  |
|  |  | Māori           | 92.9%  | (79.4%-100%)  | 14     |  |
| 46_1. The patient was always told, in a way they could understand, by someone at their GP / nurse clinic or pharmacy what their medicine was for.                            |  | Feb 23 - Nov 23 | 90.6%  | (85.0%-96.2%) | 106    |  |
|  |  | Feb 22 - Nov 22 | 92.8%  | (87.7%-97.9%) | 97     |  |
|  |  | New Zealand     | 94.0%  | (93.9%-94.1%) | 102454 |  |
|  |  | Māori           | 84.6%  | (65.0%-100%)  | 13     |  |
| 46_2. The patient was always told, in a way they could understand, by someone at their GP / nurse clinic or pharmacy what could happen if they didn't take the medicine.     |  | Feb 23 - Nov 23 | 67.0%  | (57.5%-76.5%) | 94     |  |
|  |  | Feb 22 - Nov 22 | 69.3%  | (59.7%-78.9%) | 88     |  |
|  |  | New Zealand     | 69.3%  | (69.0%-69.6%) | 88526  |  |
|  |  | Māori           | 75.0%  | (50.5%-99.5%) | 12     |  |
| 46_3. The patient was always told, in a way they could understand, by someone at their GP / nurse clinic or pharmacy what the possible side effects of their medication are. |  | Feb 23 - Nov 23 | 63.5%  | (53.9%-73.1%) | 96     |  |
|  |  | Feb 22 - Nov 22 | 63.7%  | (53.8%-73.6%) | 91     |  |
|  |  | New Zealand     | 63.2%  | (62.9%-63.5%) | 94015  |  |
|  |  | Māori           | 81.8%  | (59.0%-100%)  | 11     |  |
| 46_4. The patient was always told, in a way they could understand, by someone at their GP / nurse clinic or pharmacy what to do if they experienced side effects.            |  | Feb 23 - Nov 23 | 61.9%  | (52.2%-71.6%) | 97     |  |
|  |  | Feb 22 - Nov 22 | 61.9%  | (51.5%-72.3%) | 84     |  |
|  |  | New Zealand     | 61.1%  | (60.8%-61.4%) | 91377  |  |
|  |  | Māori           | 83.3%  | (62.2%-100%)  | 12     |  |
| 49. The need for an x-ray, scan, blood test, or other medical test was definitely explained in a way the patient could understand.   |  | Feb 23 - Nov 23 | 94.2%  | (87.9%-100%)  | 52     |  |
|  |  | Feb 22 - Nov 22 | 87.8%  | (81.3%-94.3%) | 98     |  |
|  |  | New Zealand     | 90.9%  | (90.7%-91.1%) | 51141  |  |
|  |  | Māori           | 100.0% | -             | 5      |  |
| 50. The patient was told how they could find out the results of the x-ray, scan, blood test, or other medical test.  |  | Feb 23 - Nov 23 | 89.5%  | (81.5%-97.5%) | 57     |  |
|  |  | Feb 22 - Nov 22 | 92.6%  | (87.3%-97.9%) | 94     |  |
|  |  | New Zealand     | 80.0%  | (79.7%-80.3%) | 50706  |  |
|  |  | Māori           | 71.4%  | (37.9%-100%)  | 7      |  |
| 51. The results of the x-ray, scan, blood test, or other medical test were definitely explained in a way the patient could understand.                                       |  | Feb 23 - Nov 23 | 77.4%  | (66.1%-88.7%) | 53     |  |
|  |  | Feb 22 - Nov 22 | 70.7%  | (61.7%-79.7%) | 99     |  |
|  |  | New Zealand     | 71.4%  | (71.0%-71.8%) | 51990  |  |
|  |  | Māori           | 71.4%  | (37.9%-100%)  | 7      |  |
| 55. The patient definitely had enough information about how to manage their condition or recovery after they left the emergency department.                                  |  | Feb 23 - Nov 23 | 72.2%  | (51.5%-92.9%) | 18     |  |
|  |  | Feb 22 - Nov 22 | 50.0%  | (30.0%-70.0%) | 24     |  |
|  |  | New Zealand     | 66.8%  | (66.0%-67.6%) | 13841  |  |
|  |  | Māori           | N/A    | -             | 4      |  |

**Question** [Click on a question to see more detail](#)

|  |                 | Overall | C.I.          | n     |  |
|--|-----------------|---------|---------------|-------|--|
| 56. The patient's GP/nurse clinic definitely seem informed and up to date about the care they got from the emergency department.   | Feb 23 - Nov 23 | 68.8%   | (46.1%-91.5%) | 16    |  |
|  | Feb 22 - Nov 22 | 77.3%   | (59.8%-94.8%) | 22    |  |
|  | New Zealand     | 75.9%   | (75.1%-76.7%) | 12436 |  |
|  | Māori           | N/A     | -             | 4     |  |
| 59. The patient's GP / nurse clinic is definitely informed and up to date about the plan for follow-up (post hospital stay).   | Feb 23 - Nov 23 | 76.9%   | (54.0%-99.8%) | 13    |  |
|  | Feb 22 - Nov 22 | 76.5%   | (56.3%-96.7%) | 17    |  |
|  | New Zealand     | 69.9%   | (69.0%-70.8%) | 10099 |  |
|  | Māori           | N/A     | -             | 4     |  |
| 60. The patient did not have to go back to hospital or get emergency care because of complications or their condition's worsening within a month after being discharged from hospital. | Feb 23 - Nov 23 | 84.6%   | (65.0%-100%)  | 13    |  |
|  | Feb 22 - Nov 22 | 75.0%   | (53.8%-96.2%) | 16    |  |
|  | New Zealand     | 79.7%   | (78.9%-80.5%) | 9542  |  |
|  | Māori           | N/A     | -             | 4     |  |